

Administrator Level Operator

4.3.1 Release Notes



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System Maintenance:

IMPORTANT NOTICE: THE**benefits**HUB will begin performing system maintenance, updates and restarts nightly between 12:00am and 1:00am beginning 4/1/2011. The system may be temporarily unavailable during this time.

Web Security:

THE**benefits**HUB now has Thawte SSL Web Server Certificate with Extended Validation. This can be seen by the green bar at the top of the browser.

What is Extended Validation SSL Certificate? It was developed by Netscape and gained the support of Microsoft and other Internet developers. Secure Sockets Layer (SSL) is a secure protocol used for managing the security of a message transmission on the Internet. In other words, it encrypts the data being transmitted so that a third party cannot view the data being transmitted.

Browser Update:

THE**benefits**HUB is compatible with Internet Explorer 9 as well as Mozilla Firefox 4.0.

Dearborn National EOI Process:

In cooperation with Dearborn National, we have developed an Electronic EOI Process. At the end of the enrollment, if the member has elected coverage that exceeds the Allowed Increase, then the employee will be prompted to complete the EOI process. Once the EOI process is completed, if the elected coverage amount is approved, then the employee will see this amount on their Consolidated Enrollment Form. This eliminates the need for any paper EOI forms! Please contact your account representative for more details.

Terminate Plan Elections:

The “**Delete Election**” feature has been removed on the Termination Plans Elections Screen.

Dependent Life Debugging Code:

The debugging code that was showing on the Dependent Life screens has been removed.

Enrollment Login Statuses:

In future enrollments, the employee login status (Complete/Incomplete) will be an accurate reflection of what the employee did during their enrollment period. If the employee completes their enrollment, then their login status will say “Complete”; otherwise it will remain as “Incomplete”.

Password Reset:

If an employee has forgotten their password, and needs to have it reset by the school administrator or broker, the employee will be required to change the password on the next login. This ensures the integrity of the employees data at all times.

Secure FTP (sFTP):

Secure FTP, or SFTP, is a file transmission protocol that takes advantage of Public Key Encryption to encrypt files before they are sent to their destination. This is an improvement upon regular FTP because it prevents the files from being intercepted and read while the file is being transmitted to the secure destination.

Emailing Employee Reports:

We can now email directly to any employee that has an email address entered in **THE**benefits**HUB** through the following reports:

- ❖ Add/Change/Term
- ❖ Beneficiaries
- ❖ COBRA Employee Statuses
- ❖ Dependent Enrollment
- ❖ Employee Census
- ❖ Employee Eligibility
- ❖ Payroll Deduction Changes
- ❖ Plan Enrollment

You can alter the subject and body of the email that is sent to the employees.

Conclusion:

Our team at **MGM Benefits Group** is very excited and proud to release the updated code to our clients! We strive to make handling the benefits of your employees the easiest, and most efficient experience possible. Your feedback has been critical in upgrading the system to something even better than before, and we encourage everyone to keep letting us know how we can improve.