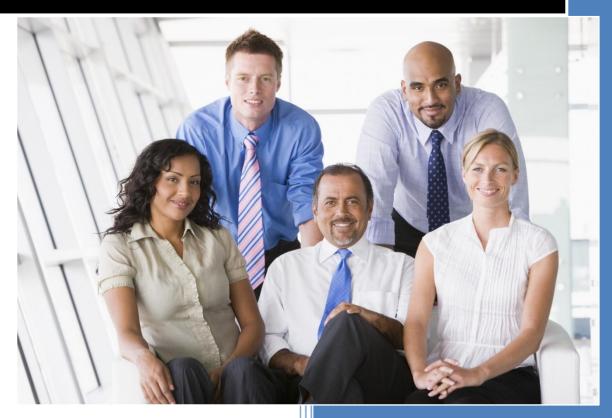
THE*benefits*HUB

4.4.5 Release Notes





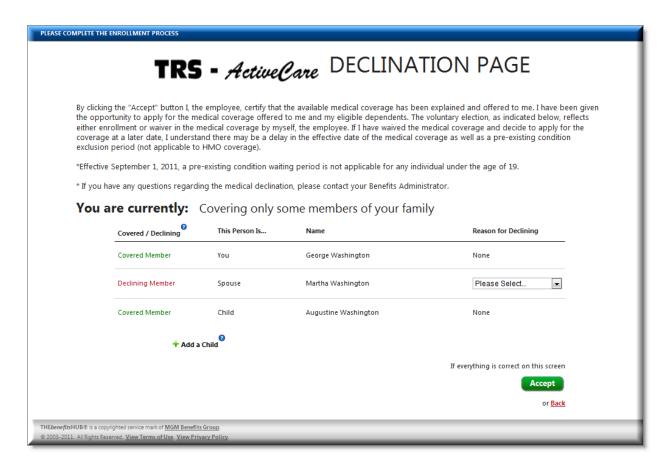
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TRS Declination Forms

Great news for approved AEP vendor groups! Working closely with BCBS, we developed an electronic version of the TRS declination form. The form is easy to complete and captures the appropriate declination reasons for declining members. This form is going to be a permanent part of the enrollment process, displaying after the medical benefit enrollment page. Declinations can also be viewed at any time. Your Account Representative will contact you soon for training and activation of this feature.

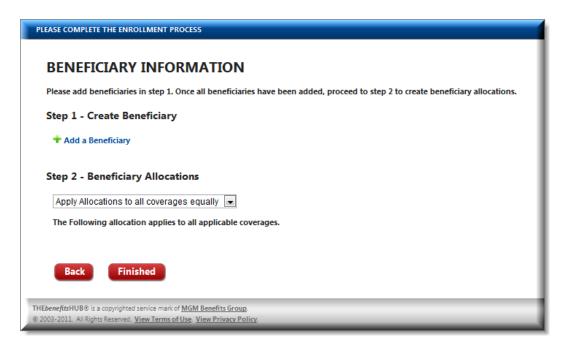


New BlueSTAR File Format

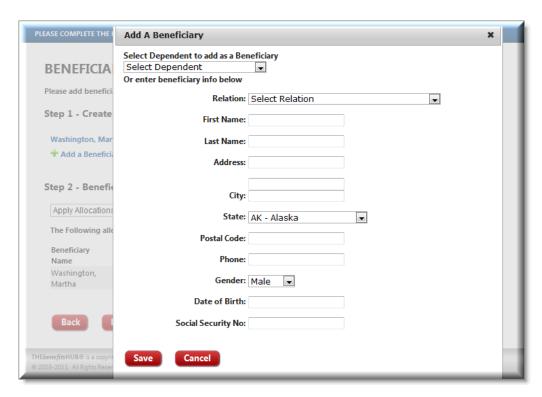
THEbenefits**HUB** is one of the first and also one of the largest AEP Vendors sending benefit elections electronically for TRS and the number of clients is constantly growing. We worked closely with BCBS and completed implementation of a new export format that will allow **THE**benefits**HUB** and BCBS to transmit elections between systems, resulting in a reduced number of discrepancies. In the near future, each of our current AEP accounts will be transitioned to this new format.

Beneficiary Designation

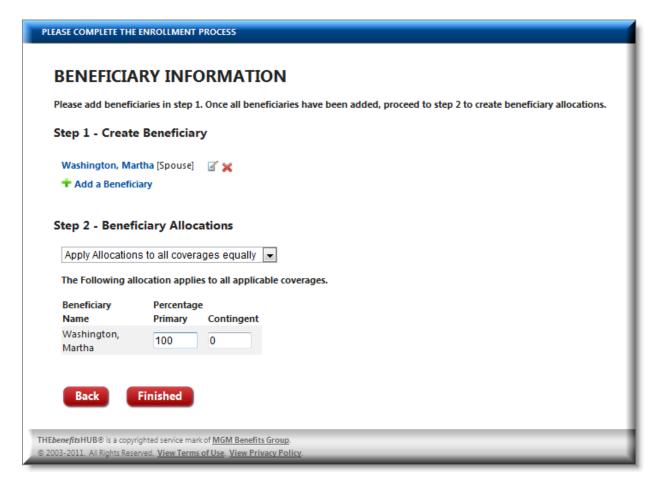
The beneficiary page on the employee walkthrough has been dramatically improved. These improvements are in large part due to the feedback received during last year's open enrollment period.

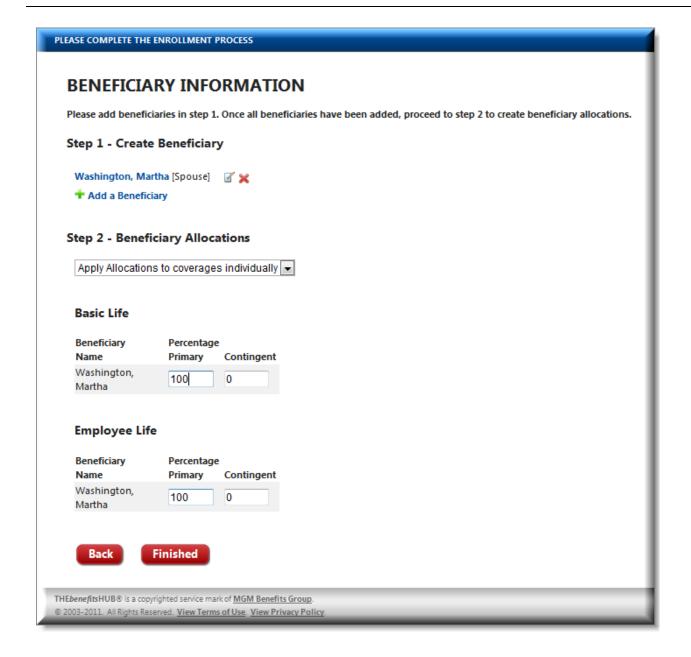


Beneficiary designations are now in a simple two-step process. In the first step, the process of adding beneficiaries is more intuitive with an enhanced look and feel. Employees will no longer have to add beneficiaries to benefits, this is now done automatically.



In the second step, there are two methods for allocating percentages. The first method will apply one set of allocations to all coverage equally. This improvement will allow users to move through the enrollment process more quickly and efficiently. The second method will allow for detailed individual benefit allocations that allow the employee to set different percentages for each benefit.





Term Life Enhancements

If an employee is enrolling and is at an age where the employee or their spouse's life benefit would be reduced, the coverage will be displayed with the face amount elected as well as the reduced amount. Example: 50% reduction at age 70 for \$180k face amount elected will display as: \$180,000/\$90,000.





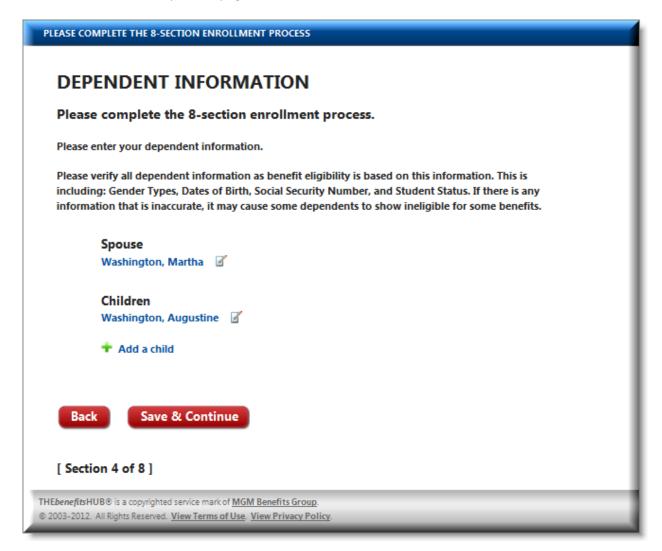
The coverage display order of ascending/descending has been corrected on the dependent life pages.



A minor bug with dependent level coverage involving reductions has also been corrected.

Dependent Screen Updates

The overall appearance of the Dependent enrollment screen has been updated. The coloring on this page better matches the rest of the site and new icons for editing dependent information have been added. The text at the top of the page has been modified as well.



New Export File Management Tools

We have created better methods for sending enrollment data to insurance carriers more quickly and accurately. Although exports primarily impact system administrators and insurance carriers, **THE**benefits**HUB** users will benefit from the improved export tools. You should see improvements in carrier billing statements and the timely receipt of medical/dental/vision/flex cards.

Hardware Upgrades

Newly updated hardware has been added to **THE**benefits**HUB** to improve performance and support the growing number of users. Not only has system responsiveness increased, but even more redundancies have been put in place to give users a more stable, first-rate enrollment experience. It is important to note **THE**benefits**HUB** can now handle more user interactions than ever before, especially during enrollment periods!

Enhanced Security Features

System security is a fundamental foundation of **THE**benefits**HUB**. We take the matter of data security very seriously. In addition to the many defenses already in force, two new measures have been added to the system ensuring sensitive information in **THE**benefits**HUB** is even safer than before. The checkbox option on the login page allowing users to "keep me logged in all day" has been removed. Also, users who are idle for a short period of time will be logged out of the system automatically. These measures are not intended to replace the proper procedure of logging out when you leave your workstation, but they will help on those occasions when you forget to do so.

Conclusion

For question, please feel free to contact an Account Representative with THEbenefitsHUB.

Our team at MGM Benefits Group will continue to work diligently to resolve issues promptly. We strive to support you in handling the benefits of your employees; with the easiest and most efficient experience possible. Your feedback has been appreciated and critical in upgrading **THE**benefits**HUB** and we encourage you to continue to bring us suggestions on how we can improve the system.