THEbenefitsHUB

Release Notes 5.3.1

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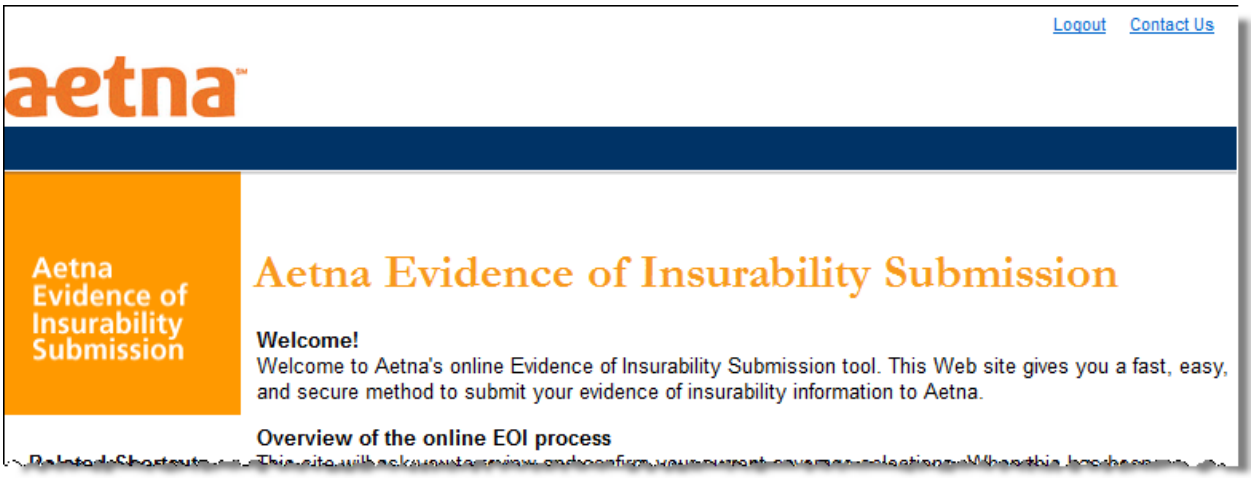
We are pleased to announce **THE***benefits***HUB** 5.3 system update. With this update, you'll see a wide range of modifications and improvements that make for clearer functionality and navigation within the system. As always, these enhancements are the result of your valuable feedback. We encourage you to continue providing us with your experiences so that we can continue to make that experience better.

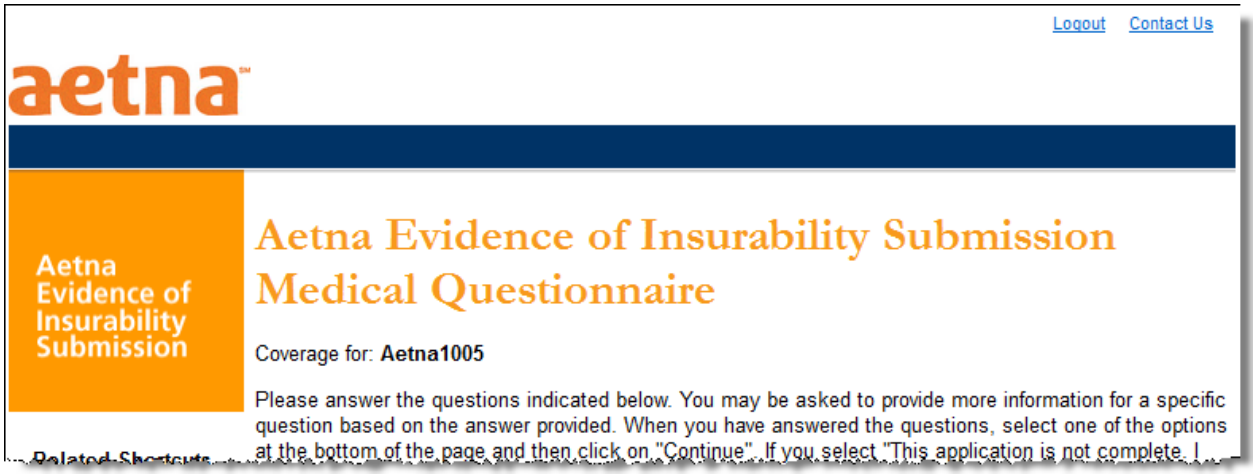
Aetna Evidence of Insurability Integration

This very ambitious project with our partner, Aetna, revolutionizes the Evidence of Insurability (EOI) process! **THE***benefits***HUB** has integrated with Aetna's system, providing our users with a smoother, faster means of completing and managing EOI information. What this means to you:

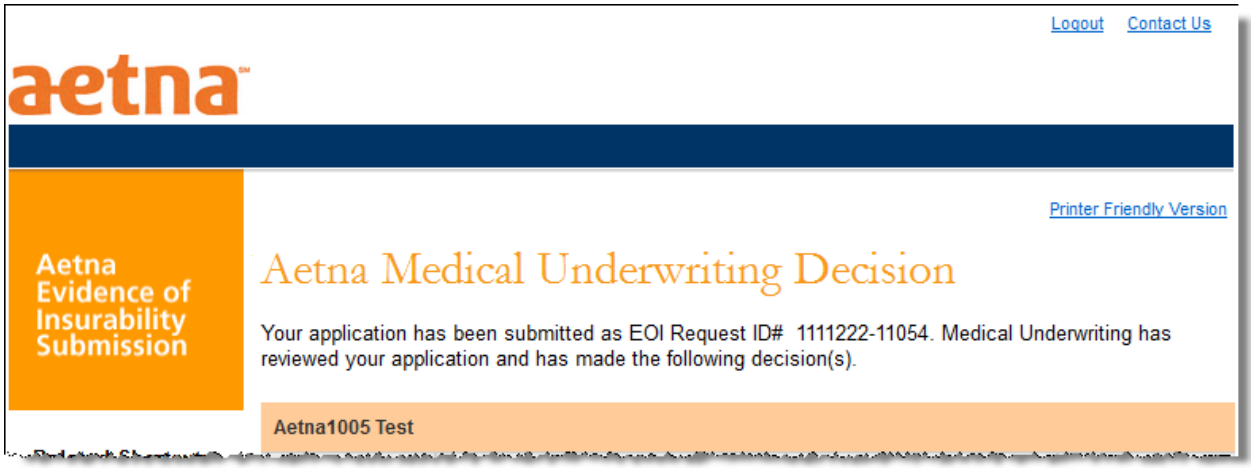
- The process takes employees directly from **THE***benefits***HUB** to Aetna's EOI platform, where they provide all the required information, so there's no need for additional usernames and passwords.



- Employees will complete their EOI questionnaire entirely online, so there are no forms to download or print out and mail in at a later time.



- When employees finish, they return to **THE*benefits*HUB** and Aetna immediately has the EOI information they need!



- Since our systems are integrated, **THE*benefits*HUB** automatically updates the Evidence of Insurability page with the latest information available from Aetna's system. This will considerably reduce waiting times for approvals and denials.

For more details about this exciting feature and to make it available for your employees, please ask your Account Representative.

For any questions regarding these changes, please contact your Account Representative with **THE*benefits*HUB**.

Our team at MGM Benefits Group will continue to work to improve your experience within **THE*benefits*HUB**, utilizing your responses for possible improvements in the future. We strive to support you in handling the benefits of your employees with the easiest and most efficient experience possible. Your feedback is always greatly appreciated and extremely critical in our improvements to **THE*benefits*HUB**.