THEbenefitsHUB

Release Notes 5.4.0

2121 N Glenville Drive, Richardson TX 75082 • 972.881.2255 • 866.881.2255 • www.mgmbenefits.com

We are pleased to announce **THE***benefits***HUB** 5.4.0 system update. With this update, you'll see a wide range of modifications and improvements that make for better functionality and navigation within the system. As always, these enhancements are the result of your valuable feedback. We encourage you to continue providing us with your experiences so that we can continue to improve the system.

Server Updates

The software powering **THE***benefits***HUB** has been updated to run more quickly and securely than ever before. Even though these behind-the-scene updates aren't as flashy or exciting as some of the others announced in this release, we know you'll continue to appreciate the system's stability and performance.

Reduced Lock Out Times

Time is a valuable commodity. There are many different ways to spend it, both productively and otherwise. Ultimately you know what value you put on your time, and we want you to know we value your time as well. That's why we're very happy to announce a change to **THE***benefits***HUB** that allows more time to use the system when you need it: We've drastically reduced the lock-out periods for administrators and employees alike!

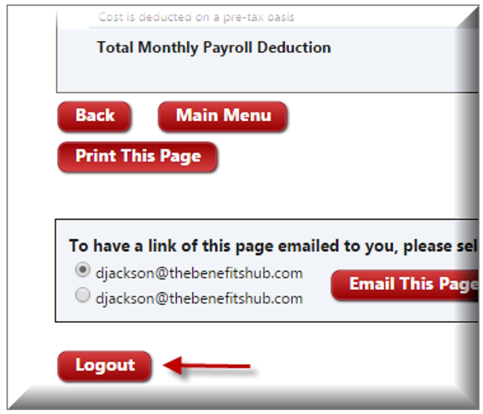
Lock-outs are now measured in days instead of weeks, meaning you all have more time to manage your day-to-day business in the system with less interruption for open enrollment preparations. And we've synced the lock outs for employees with administrators, so everyone is out at the same time, lessening confusion about who can do what and when.

More Test Environments

Testing and quality assurance for future releases is getting a big boost! We've created several independent test environments that allow us to work on multiple release items at the same time. This means that our efforts are more focused on each individual project and decreases the time it takes to release new system updates!

New Logout Button

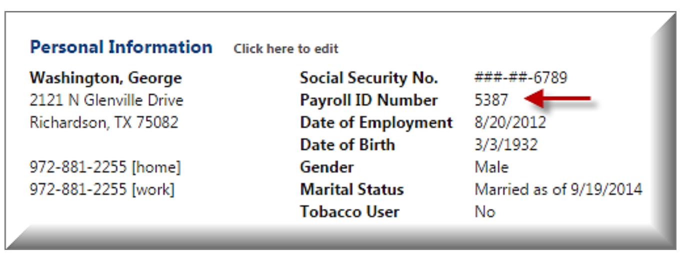
When employees finish their benefit walkthrough, they'll have the option to logout of the system directly from the consolidated enrollment form. In addition to the logout link at the top of the screen, a new logout button is available on the page below the "Email This Page" area.



This particular button will only be available during open enrollment and for new hire enrollments. It's another way we can help prevent anyone from accidently leaving their session open.

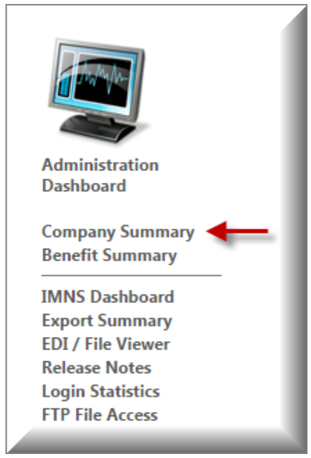
Payroll ID

And since we've mentioned the consolidated enrollment form, this is a good time to point out that we've added payroll IDs to the form as well. It's below the Social Security Number and Government Visa information. To activate this feature for your company, ask your Account Representative.

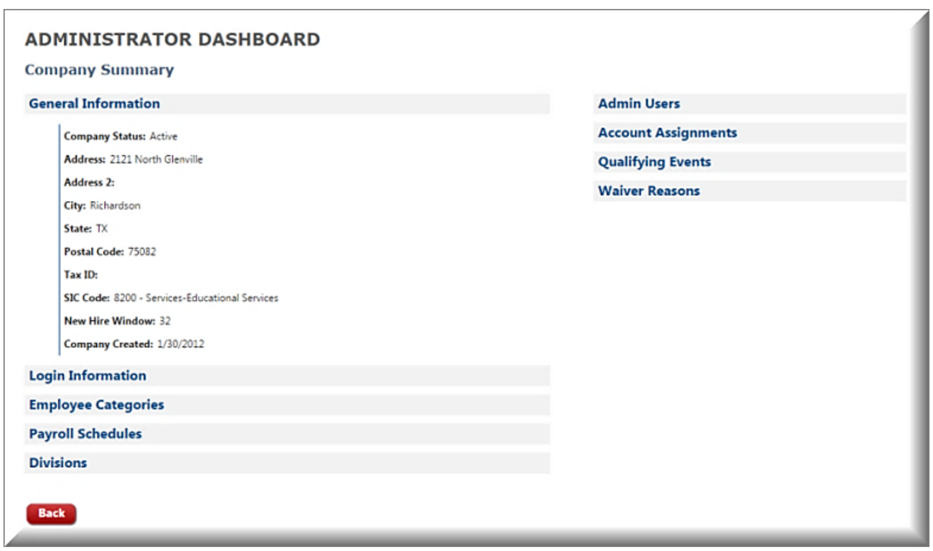


Company Summary

You spoke out and we listened! The Administrator Dashboard has the added feature of providing your company's detailed information.

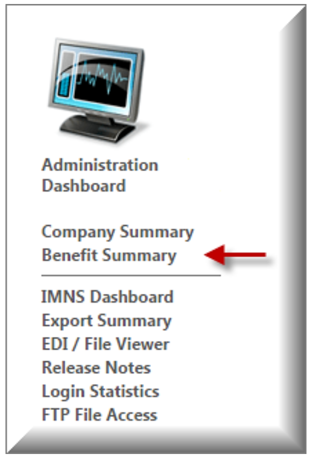


On the new Company Summary page, you can look up general information, login information, employee categories, divisions, and so on. All of the information you asked for, now in an updated format! You can see more information from one screen, at one time, than ever before.



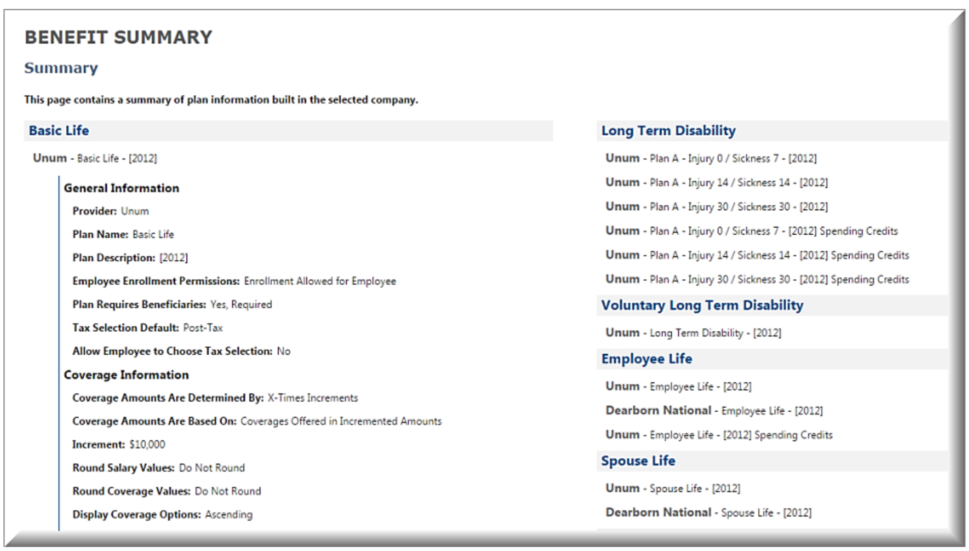
Benefit Summary

The other great addition to the Administrator Dashboard is access to the Benefit Summary page.



Just like the company summary, we've updated the look and feel of the page, letting you see more information about your benefits at one time.

You can view the details of all your current and future plans (when they exist) by clicking the plan name:



You'll find all the info you need for your plans, like rates, eligibility, waiting periods and so on. To view information on prior plan years, please contact your Account Representative.

Broker Tickets

With this release, submitting tickets has never been easier! **THE***benefits***HUB** is now your one source for creating, tracking and resolving your ticket requests. Gone is the need to send emails or login to other systems; now all it takes to manage your tickets is to login to the system and click the "Tickets" link:

In this new feature, you can:

- Manage your tickets anytime and anywhere you have access to the system
- Create tickets as easily you would an email but without using email, freeing up that software for other uses
- Filter which tickets you want to see with a simple click of the mouse
- Search for tickets by name or ID number
- Attach payroll info, salary lists, and other files to your tickets without the worry of prying eyes because Broker Tickets are HIPAA compliant and secure
- Monitor preparations for open enrollments from inside **THE***benefits***HUB** while the work is being done

We know you work hard to meet the needs of your clients. Broker Tickets is the starting point for making your Broker Briefcase a powerful client services tool. We will want your feedback! Your Account Representative will have more details and training materials for this new feature.

For any questions regarding these changes, please contact your Account Representative with **THE***benefits***HUB**.

Our team at MGM Benefits Group will continue to work to improve your experience within **THE***benefits***HUB**, utilizing your responses for possible improvements in the future. We strive to support you in handling the benefits of your employees with the easiest and most efficient experience possible. Your feedback is always greatly appreciated and extremely critical in our improvements to **THE***benefits***HUB**.