

Release Notes

Version 5.4.8

07/01/2016

We are pleased to announce **THEbenefitsHUB** 5.4.8 system update. With this update, you'll find improvements to several key functions of the system. We encourage you to continue providing us with your experiences as we improve our services.

Evidence of Insurability

There are exciting changes to how Evidence of Insurability (EOI) works in the system.

Employees are no longer prompted with a pop up window when electing coverage over your company's Guaranteed Issue amount. Instead they go to an Evidence of Insurability page where they can print off all EOI forms from one easy to use page as shown below.

Print Evidence of Insurability Form

Please click the "Print Form" to view and print your EOI form. Once your EOI has been processed Approved Amounts will be reflected on your Consolidated Enrollment Form.

OneAmerica

| Covered Member | Benefit | Effective Date | Elected Coverage | Approved Coverage | Status | Action |
|-----------------------|---------|----------------|------------------|-------------------|------------------|---|
| HUBster, Benny [Self] | AD&D | 07/01/2016 | \$300,000 | \$200,000 | Pending Approval | Print Form  |

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Employees address all of their EOI needs from their very own employee administration menu.



EVIDENCE OF INSURABILITY

Welcome to your Evidence of Insurability Launch page. This is the starting point for accessing all of the documentation you need to complete your benefit election walkthrough. If you decide to save your progress and continue at a later time, you will be returned to this page.

Listed below are the benefits requiring additional information, separated by insurer. Any election(s) requiring additional information from you has an action item for you in the "Action" column. Instructions for each insurer may vary, so please read all directions carefully.

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|-----------------------|---------|----------------|------------------|-------------------|------------------|----------------------------|
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Employees will be able to review their approval/denial statuses and print documents – all from one convenient location! Any elected benefit that requires EOI is listed for their review.

As an administrator/broker user, you will be able to view the history of an individual employee's EOI within the employee's History File.

EMPLOYEE ADMINISTRATION

To search for historical employee information, select which members to view information for and the number of records to display per page. Click the "Search" button to perform search.

Select Date Span: January 27 2016 to June 27 2016

Select Users:

All Users
Inactive [Broker]
Inactive User [Broker]
Aaron Gray [Broker]

View information for which member?

All Members

Number of records to display per page:

All

[Search](#)

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Viewing all 48 returned employee history records for HUBster, Benny

HUBster, Benny - Employee logged out at 11:49:27 AM by hubster001 at IP 192.168.13.53 - 6/27/2016

HUBster, Benny - Viewed Consolidated Enrollment Form at IP 192.168.13.53 - 6/27/2016

HUBster, Benny - Viewed Evidence of Insurability page by system user aoreilly_broker at IP 192.168.13.53 - 6/27/2016

HUBster, Benny - Viewed Evidence of Insurability page by system user aoreilly at IP 192.168.13.53 - 6/27/2016

HUBster, Benny - Viewed Evidence of Insurability page by the employee at IP 192.168.13.53 - 6/27/2016

HUBster, Benny - Viewed Consolidated Enrollment Form at IP 192.168.13.53 - 6/27/2016

OneAmerica EOI

This very ambitious project with our partner, OneAmerica, is a fantastic enhancement to the Evidence of Insurability (EOI) process! **THEbenefitsHUB** is now OneAmerica's system for insured's EOI. What this means to you:

- ▶ For companies that offer OneAmerica benefits, their employees now provide all the required EOI information within their walkthrough in **THEbenefitsHUB** for OneAmerica benefits.
- ▶ Employees will complete their EOI questionnaire entirely online, so there are no forms to download or print out.

EVIDENCE OF INSURABILITY

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Listed below are the benefits requiring additional information, separated by insurer. Any election(s) requiring additional information from you has an action item for you in the "Action" column. Instructions for each insurer may vary, so please read all directions carefully.

OneAmerica

Thank you for choosing OneAmerica for your benefit needs! Below is the list of OneAmerica benefits you have elected. Elections exceeding the Guarantee Issue amount require a Statement of Insurability before approval is granted. Please click the green "Begin SOI" button to proceed. To continue a saved SOI session, click the yellow "Finalize SOI" button.

Once you have completed the underwriting process, pended amounts will be reflected in the sections below with their current statuses. Approved amounts will be reflected on your Consolidated Enrollment Form.

| Covered Member | Benefit | Effective Date | Elected Coverage | Approved Coverage | Status | Last Action Date | Action |
|----------------------------------|---------------|----------------|------------------|-------------------|------------|------------------|------------------|
| HUBster, Benny - Approved [Self] | Employee Life | 07/01/2016 | \$130,000 | \$100,000 | Incomplete | 06/27/2016 | Begin SOI |

Print Evidence of Insurability Form

Please click the "Print Form" to view and print your EOI form. Once your EOI has been processed Approved Amounts will be reflected on your Consolidated Enrollment Form.

OneAmerica

| Covered Member | Benefit | Effective Date | Elected Coverage | Approved Coverage | Status | Action |
|----------------------------------|---------|----------------|------------------|-------------------|------------------|-------------------|
| HUBster, Benny - Approved [Self] | AD&D | 07/01/2016 | \$130,000 | \$100,000 | Pending Approval | Print Form |

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STATEMENT OF INSURABILITY

THEbenefitsHUB VIDEO

Please answer the questions below as truthfully and accurately as you can. The insurer will use these answers as a basis for determining approval for your elected coverage. You are required to answer the questions below for your spouse and dependents as applicable.

American United Life Insurance Company (AUL), a OneAmerica company

SOI Process

Section A: Proposed Insured **Section B: Health Questions** **Section B: Health Questions [cont]** **Section B: Current Health Questions** **More Information** **Coverage Summary**

2. Within the past 5 years, has any applicant for insurance:

a. Had a checkup or consultation with a physician or medical practitioner?

| | | |
|---|---|---|
| HUBster, Benny | HUBster, Taylor | HUBster, Brandi |
| <input type="radio"/> Yes <input checked="" type="radio"/> No | <input type="radio"/> Yes <input checked="" type="radio"/> No | <input type="radio"/> Yes <input checked="" type="radio"/> No |
| HUBster, Trent | | |
| <input type="radio"/> Yes <input checked="" type="radio"/> No | | |

b. Been an inpatient or outpatient in a hospital, clinic, or medical facility or any similar entity?

| | | |
|---|---|---|
| HUBster, Benny | HUBster, Taylor | HUBster, Brandi |
| <input type="radio"/> Yes <input checked="" type="radio"/> No | <input type="radio"/> Yes <input checked="" type="radio"/> No | <input type="radio"/> Yes <input checked="" type="radio"/> No |



- ▶ When employees finish, OneAmerica will be able to either:
 - Automatically Approve Coverage
 - Automatically Deny Coverage
 - Pend the employee's EOI for a final review by OneAmerica

STATEMENT OF INSURABILITY

You have completed your portion of the Statement of Insurability process. A copy of this Coverage Summary has been saved to your File Cabinet to view/print at your convenience. If you would like an immediate copy of this page, click the "Print" button below.

When you click the "Continue" button below, you will be returned to the Evidence of Insurability launch page and can continue with your benefits enrollment walkthrough.

American United Life Insurance Company (AUL), a OneAmerica company

| Status Information | | [expand] | | | | |
|--------------------------|---------------|------------------|-------------------|-----------------|-----------------|----------------|
| Coverage Summary | | | | | | |
| Covered Member | Benefit | Elected Coverage | Approved Coverage | Pended Coverage | Denied Coverage | Effective Date |
| HUBster, Benny [Self] | Employee Life | \$130,000 | \$130,000 | | | 07/01/2016 |
| HUBster, Taylor [Spouse] | Spouse Life | \$120,000 | \$120,000 | | | 07/01/2016 |
| HUBster, Brandi [Child] | Child Life | \$15,000 | \$10,000 | \$5,000 | Pended | |
| HUBster, Trent [Child] | Child Life | \$15,000 | \$10,000 | \$5,000 | Pended | |

To have a link of this page emailed to bennyhubster@gmail.com **Email This Page**
 you, please select an email address:

[Print](#)
[Continue](#)

- ▶ The employee's Evidence of Insurability information is now stored in the employee's:
 - File Cabinet
 - History File
 - Enrollment History File

For any questions regarding these changes, please contact your Account Representative with **THEbenefitsHUB**.

Our team at MGM Benefits Group will continue to work to improve your experience within **THEbenefitsHUB**, utilizing your responses for possible improvements in the future. We strive to support you in handling the benefits of your employees with the easiest and most efficient experience possible. Your feedback is always greatly appreciated and extremely critical in our improvements to **THEbenefitsHUB**.