



System Enhancements

Release Notes

System Version 5.5.4 (10/20/2017)



Benefit Summary – Compliance

The Benefit Summary page now lists if compliance is required for the associated benefit and if the compliance is required by the carrier or your broker.

American Health Plans - Routine - (2017)

Cancer

Nucleo Health - Group Cancer - Base Option - (2017)

Nucleo Health - Group Cancer - Base Option with CO/ Rider - (2017)

Long Term Disability

Global Insurance - Plan A - Injury TL / Sickness TL - (2017)

General Information

Provider: Global Insurance

Plan Name: Plan A - Injury TL / Sickness TL

Compliance Required: Carrier

Plan Description: (2017)

Employee Enrollment Permissions: Enrollment Allowed for Employees

Plan Requires Beneficiaries: No

Tax Selection Default: Post Tax

Allow Employees to Choose Tax Selections: No

Coverage Information

Benefit Summary – ZIP Codes

Oh! This one is fun. If you have a benefit with ZIP code eligibility requirements, the Benefit Summary page is the place to check out which ZIP codes are involved. Simply click the aptly named “View ZIP codes” link, and notepad pops up with a list. Neat, eh?

Rule Engine F enrolled in 2017 selected contingent plan design
Eligibility not contingent on other plan designs.

Requires Tax Match: No

Plan Eligibility Contingent on Service
Contingent Rule:
Eligibility not contingent on service

Minimum Hours Worked: 20

Employee Categories: All, EXCEPT

Employee Status: Active, PUA

Determine Eligibility using Zip Codes

Zip Code Eligibility Rule: Employee MUST be in list of provided values

View Zip codes

Nucleo Health - Low - (2017)

American Health Plans - High - (2017)

American Health Plans - Low - (2017)

Nucleo Health - High - (2017)

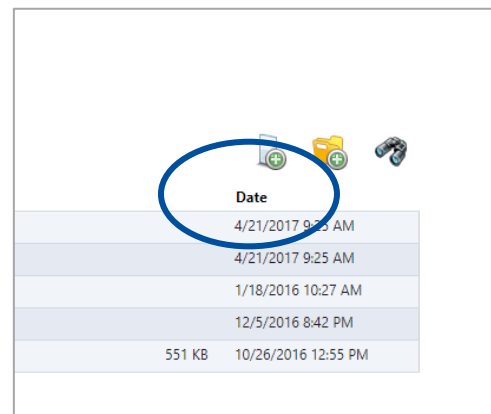
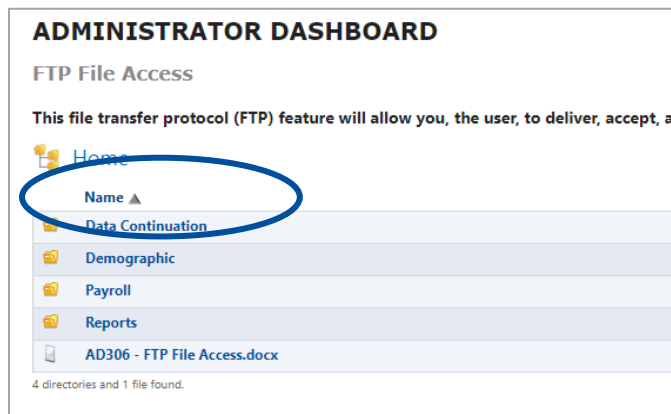
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File Edit Format View Help

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New Sorting Features for FTP File Access

Files in the FTP File Access page can be arranged in ascending or descending order by either the name of the file or the date.



Beneficiaries Update

THIS IS BIG! *It's a change to the employee walkthrough.* The Beneficiaries page has had some major changes to functionality AND its look. You're going to want to **watch the release video** to get a better feel for it all. We've added helpful warnings for missing required info, new edit tools, etc. Also if an employee chooses to have a Trust as a Beneficiary, they can include the "Signature Date." This is very important information for your carriers.

The image displays two versions of the 'Enter beneficiary info below' form. The left form shows a 'Mother' relation with red error messages: 'Please enter a First Name' and 'Please enter a Last Name'. The right form shows a 'Trust' relation with a 'Signature Date' field and a calendar for October 2017. The 'Add' button is circled in the right form.

Employees have the ability to edit a beneficiary they just added. Once the employee has made the appropriate changes to an existing beneficiary, they can click on an “Update” button to save the new information.

Beneficiary designation has also been changed a bit. Like before there may be times employees will be able to designate once for all product or product by product. If they are entering the percentages once for all products they will be able to select the nifty expand all link, this will show how the percentages of primary and contingent are distributed throughout.

A big change to this will be if a carrier limits a beneficiary type. If that is the case, the employee will be “forced” into designating beneficiary product by product. If a benefit has limits, those limits may be viewed by hovering over the “limited” message. However, should the employee select a beneficiary that’s not allowed (e.g. a spouse for Dependent Life), the name of the beneficiary will be red, and the percentage fields become un-editable.

In addition to the functionality and design updates to beneficiaries, based on popular demand the employee is automatically added as a beneficiary for Dependent Life plans. for benefits such as Spouse Life.

Beneficiary	Primary	Contingent
HUBster, Taylor [Spouse]	100	0
HUBster, Brandi [Child]	0	50
HUB University Foundation [Trust]	0	50

Another helpful feature is that this information is stored in the employee's file cabinet:

BENNY'S FILE CABINET

Files

Please allow up to 2 hours for your document(s) to be generated.

Select File Type: All Types

Select Date Span: October 1 2017 to October 31 2017

Search

Filename	File Type
Beneficiary_Information_20171016_133227450_1454637.HTML	Beneficiary Information
Company_Acknowledgments_145463720171016_131925324.HTML	Company Acknowledgments
System_Acknowledgments_145463720171016_131920320.HTML	System Acknowledgments

3 Files.

Brokers and System Users:

Broker Tickets

Brokers, you now have the ability to view only the groups currently assigned to you in **THEbenefitsHUB**. This is a helpful feature that will limit your ticket count to only those you need to view rather than your entire organization. Don't worry though, you can still view all of the tickets by selecting from the drop down shown below:

HELP LOGOUT

Search By Open Tickets[0]

Search Criteria My Groups

Enter Keyword My Groups

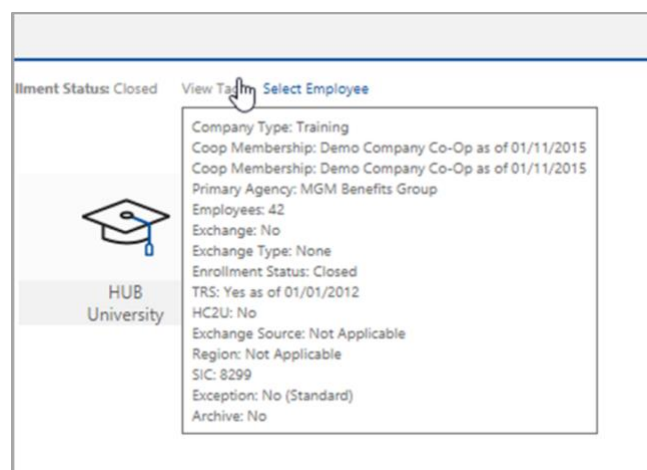
Search

SSAE 16
TYPE B CERTIFIED

Company Tags

This is an exciting new feature that makes organizing and labeling companies in **THEbenefitsHUB** with ease. As a Broker or System User you can also view the Company Tags on the Company Menu page. Some of these tags may include:

- The company type (client, training, demo, archive)
- If the company is associated to a cooperative
- The brokerage of the company
- If the company is an exchange or associated to an exchange
- Enrollment information including TRS benefits, Enrollment information, Exception status



For any questions regarding these changes, please contact your Account Representative or Implementer with **THEbenefitsHUB**.

Our team at MGM Benefits Group will continue to work to improve your experience within **THEbenefitsHUB**, utilizing your responses for possible improvements in the future. We strive to support you in handling the benefits of your employees with the easiest and most efficient experience possible. Your feedback is always greatly appreciated and extremely critical in our improvements to **THEbenefitsHUB**.