



Release Notes

Version 5.5.3

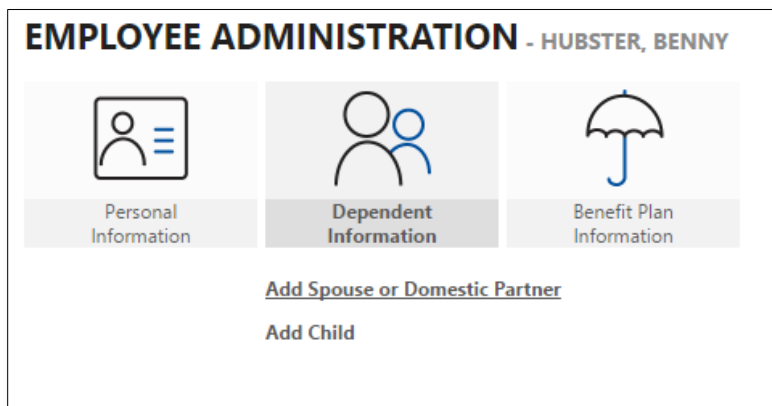
06/09/2017



We are pleased to announce **THEbenefitsHUB** 5.5.3 system update. With this update, you'll find improvements to several key functions of the system, as well as our new look. We encourage you to continue providing us with your experiences as we improve our services.

New Look for **THEbenefitsHUB** and Employee Benefits Portal

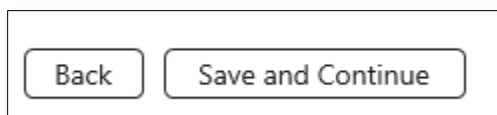
We've got a new look! That's right, it was time for a bit of a makeover and our technical teams have spread their artistic genius to every aspect of **THEbenefitsHUB** and Employee Benefits Portal. And we mean *every aspect*! Observe:



The new Employee Administration Menu

Navigation Buttons:

Many of the navigation buttons appear black and white:



But hover over any of them and... voila! It's color-changing magic:



Additional Icon Changes (a select few):

All of the icons in the system have a new look. Here are a few of the more popular ones. Don't worry though, the icons have changed, but all the links you're used to using are in the same places.



The new, improved Consolidated Enrollment Form check mark



This is the new Consolidated Enrollment Form exclamation icon



Our SSAE 16 certification is updated as well



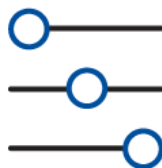
For you brokers, here's your new Broker Briefcase



Benefit Plan Enrollment- we got you covered



This is the new Dependent Information Icon



Here's your new Benefit Plan Administration link

The Employee Benefits Portal has a new configuration, including larger scrolling images, new pictures, login button moved to the top right of the page, and a gray scaled background:



And naturally, the employee walkthrough and Consolidated Enrollment Form has the improved look as well:

CONSOLIDATED ENROLLMENT FORM

CONGRATULATIONS!
You have successfully completed your online enrollment!

[View Display Options](#)

Personal Information

Hubster, Benny
2121 North Glenville
Richardson, TX 75081

866-881-2255 [home]
972-881-2255 [work]
bhubster@thebenefitsHUB.com
bhubster@mgmbenefits.com

Would you like to enroll?

Current Basic Life Plan Election

	Coverage	Cost
Basic Life View Plan Outline of Benefits Provided by Mutual Trust Group Effective on 2/1/2017	\$10,000.00	\$0.00

Available Basic Life Plans

	Coverage	Cost
<input type="radio"/> Basic Life View Plan Outline of Benefits Provided by Mutual Trust Group Eligible on 1/1/2017 Cost is deducted on a post-tax basis	\$10,000.00	Cost: \$0.00 ▼
<input type="radio"/> Basic Life View Plan Outline of Benefits Provided by Mutual Trust Group Eligible on 1/1/2017 Cost is deducted on a post-tax basis	\$10,000.00	Cost: \$0.00 ▼

Dependents

Hubster, Terri [spouse]
2121 North Glenville
Richardson, TX 75081

Election Summary

Costs shown are as of 4/28/2017

Basic Life
\$0.00

Dental

Child(ren) Life

Accident

Child(ren) Whold Life
[ENROLLED] \$0.00

Monthly Payroll Deduction
\$0.00

You'll see all of these changes and many more! Be sure to attend the Enhancement Release Webinar for more details.

Contact Us

Brokers can now designate who receives Contact Us email from employees, whether they're in **THEbenefitsHUB** or the Employee Benefits Portal. This applies to companies in **THExpressHUB** as well.

COMPANY ▸ Training - HUB University [2065] Employees: 63 Plan Designs: 110 Enrollment Status: Closed [Select Employee](#)

COMPANY ADMINISTRATION

Manage Contact Us

Add Contact Us Category

Category Name:

Contact Email(s):

[Please comma separate email addresses (no spaces)]

Brokers can also designate specific categories of questions like “Login Support”, or “Medical Questions” and so on. Ask your Account Representative for more details about activating this feature.

ZIP Code Eligibility

There are new Zip Code Eligibility field settings which establish benefit eligibility based upon employee and/or employer address zip codes. In the past, only the employee's zip code drove eligibility. This enhancement mainly applies to TRS groups, but can be helpful for everyone in future benefit scenarios.

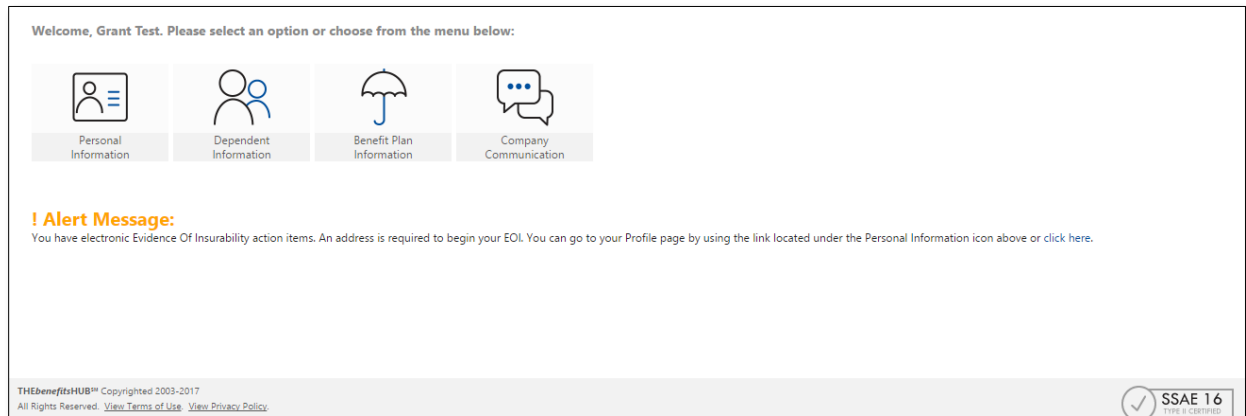
Google Translate Module

The Google Translation feature allows you and your employees to translate the written text on the Employee Benefits Portal and employee benefit walkthrough. When Google Translate is turned on, users can select from a variety of languages to translate page content. If you're interested in having this feature, get with your Account Representative (there's some paperwork involved). **Please note:** Google Translation belongs to Google and is not maintained by MGM Benefits Group.



Missing OneAmerica EOI Link and New Alert

There were times when the EOI link would take a break, disappear. But no more- we've fixed this! Also, when an employee has pending EOI action items, the system lets them know about it when they login:



Broker Tickets Performance Enhancement

The Broker Ticket system is faster now than ever. It's received a boost in speed, so all of you brokers feel free to push its limits!

File Cabinet Update

The search feature in the File Cabinet allows you to search by item. Also, for you HC2U folks, your calculator results are saved here.

For any questions regarding these changes, please contact your Account Representative or Implementer with **THEbenefitsHUB**.

Our team at MGM Benefits Group will continue to work to improve your experience within **THEbenefitsHUB**, utilizing your responses for possible improvements in the future. We strive to support you in handling the benefits of your employees with the easiest and most efficient experience possible. Your feedback is always greatly appreciated and extremely critical in our improvements to **THEbenefitsHUB**.