



THEbenefitsHUB

Release Notes

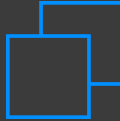
5.5.5

We are pleased to announce THEbenefitsHUB 5.5.5 system update. With this update, you'll find improvements to several key functions of the system. We encourage you to continue providing us with your experiences as we improve our services.

NEW FEATURES



Disability
Interface &
Calculation
Functionality



Duplicated
Social
Security
Numbers



Stacking
Policies &
Locked Ages
Release Notes

Disability Interface & Calculation Functionality



Available Long Term Disability Plans	Monthly Benefit	Cost
<input checked="" type="radio"/> \$7500 Age Rates Max View Plan Outline of Benefits Provided by Eligible on 1/1/2018 Cost is deducted on a post-tax basis	<div><div>\$1,000.00 [30%] - Cost: \$13.00 ▾</div><div>Select Coverage...</div><div>\$2,000.00 [60%] - Cost: \$26.00</div><div>\$1,666.67 [50%] - Cost: \$21.67</div><div>\$1,333.33 [40%] - Cost: \$17.33</div><div>\$1,000.00 [30%] - Cost: \$13.00</div><div>\$666.67 [20%] - Cost: \$8.67</div></div>	
<input type="radio"/> \$8000 Age Rates Max View Plan Outline of Benefits Provided by Eligible on 1/1/2018 Cost is deducted on a post-tax basis		

Figure 1.1

Previously, Disability plans in **THEbenefitsHUB** could only display the flat coverage amount to the employee. Now, the employee will also be able to see the percentage of their salary they are electing, as shown in **Figure 1.1**, rather than just the coverage amount.

Currently, this feature is only turned on for certain applicable plans. If you would like to have this feature turned on/off, please reach out to your Account Representative or Implementer who will be able to assist you.

Duplicated Social Security Numbers:

Not only does **THEbenefitsHUB** verify that there is not a duplicated Social Security number between employees or their spouses, but now, dependents cannot have the same Social Security number as the employee, a spouse, or another dependent within the same employee record. This will drastically reduce number of carrier discrepancies for your company.

Figure 2.1

This 'Social Security No.' is already in use by the employee. Please enter a different 'Social Security No.'

OK

If a Social Security number is replicated, **Figure 2.1** will display if the Social Security Number is duplicated from the employee, and **Figure 2.2** shows the error if the Social Security number is repeated from another dependent.

Figure 2.2

This 'Social Security No.' is already in use in a dependent record. Please enter a different 'Social Security No.'

OK





Stacking Policies & Locked Ages

Benefits Technology is working closely with our Systems Development department to add the ability of stacking policies and locked age rates to **THEbenefitsHUB**. Thank you for your patience with this significant enhancement. We will have further documentation and training in the next few months.



UPDATED FEATURES & BUG FIXES



Address on
Add Employee
Page



Retroactive
Term Days



EOI Count
Display

Figure 3.1

First Name

Benny

Middle Initial

Last Name

HUBster

Title

No title ▾

Gender

Male ▾

Date of Birth

01/01/1980

date in format, mm/dd/yyyy

Social Security No.

000000001

nine digits - no dashes or spaces

Street Address

2121 N Glenville Dr

Street Address 2

City

Richardson

State

TX - Texas ▾

Zip Code

75082

Government Visa No.

for international employees

Email Address

benny@hubster.com

Alternate Email Address

benny@hubster.com

Select Division

SALES ▾

Employment Category

All ▾

Date of Employment

01/01/2001

date in format, mm/dd/yyyy

Annual Salary

40000

in USD, numeric dollar value only

No. of Hours Worked per Week

40

Additional Information

☐ This is a TEST employee

Save

Cancel

Address on Add Employee Page

You asked, and we listened. When adding an employee to **THEbenefitsHUB**, the address fields will now display. Depending on your level of access this field may or may not be required in the system. However, if you have the information, you are more than welcome to enter it as you are adding the other fields of the employees. See **Figure 3.1** when we added Benny HUBster to the system.



Retroactive Term Days

To help **minimize** the amount of **discrepancies** between **THEbenefitsHUB** and the **carriers'** systems, we have updated another feature. If the **carrier** has **set** into place a certain amount of **days** a **qualifying event** may be **completed**, **THEbenefitsHUB** will now **only** allow the benefit to be **updated** within the given **time frame**.

If a change is attempted outside of the specific time frame you will receive a popup (which is your friend) providing notifications.

Figure 4.1 is the popup that occurs when attempting to change coverage outside of the allotted time.

Figure 4.2 displays the notification that occurs when attempting to terminate coverage on the page, Terminate Plan Elections, outside of the acceptable dates.



Retroactive Term Days



Figure 4.1

Please enter a date later than or equal to 12/7/2017 for the election's "Effective Date".

OK

Please enter a date later than or equal to 12/7/2017 for the elections "Termination Date".

OK

Figure 4.2





EOI Count Display

This bug has been resolved and will now match the number of EOI's that are pending to the number displayed under the Employee Administration icon.

To find out the other bug fixes that were completed contact your Account Representative or Implementer who will be able to assist you with these changes.





For any questions regarding these changes, please contact your Account Representative or Implementer with **THEbenefitsHUB**

Our team at MGM Benefits Group will continue to work to improve your experience within **THEbenefitsHUB**, utilizing your responses for possible improvements in the future. We strive to support you in handling the benefits of your employees with the easiest and most efficient experience possible. Your feedback is always greatly appreciated and extremely critical in our improvements to **THEbenefitsHUB**.