Important Announcement about TRS-ActiveCare Enrollment and Billing

March 2, 2018

Effective June 1, 2018, TRS-ActiveCare enrollment and billing will transition to bswift – an Aetna company. Aetna's relationship with Wellsystems will end with the posting of the June 2018 TRS bill on June 1, 2018. Our goal has been to manage this important aspect of TRS-ActiveCare administration within Aetna, and we are pleased to announce that we are now able to do so.

What the transition to bswift means for you

bswift gives benefits administration staff:

- faster enrollment file loading times,
- access to a full reporting suite to assist in managing enrollment, and
- access to a BA portal that lets you view eligibility, download your bills in multiple formats, and access multiple new report options.

TPA users

Your current enrollment and billing processes will remain the same. You will continue to make enrollment elections through your portal and your TPA will then send a weekly file to bswift. We have already begun to engage your TPA to make this transition seamless for you and your employees.

MESA users

You will begin processing enrollments on the new bswift portal starting June 1, 2018. Aetna and bswift are offering training so that you are prepared to be successful.

Both TPA and existing MESA users

The bswift portal will include a BA portal to allow you to view eligibility, download your bills in multiple formats, access multiple new report options and much more.

Training available in May

Aetna and bswift will hold training sessions for your staff and employees using the portal from May 1 – May 24 across the state at the Education Service Centers. bswift will dedicate the first segment of the BA training on how to use this system. Please be on the lookout for communications on a sneak peek of the new system and training materials. We will provide a hard copy of the updated TRS-ActiveCare Administrative Guide to assist you with processing enrollments and changes in the new bswift portal. We will also send a full schedule and RSVP in early April.

In addition, Aetna and bswift will hold webinars and make online tutorials available over the summer so you have additional opportunities to get ready for the transition.

We highly encourage all district benefits administration staff to attend the BA training sessions to become familiar with the new systems. Missing the session may make annual enrollment job duties difficult to perform.

TRS-ActiveCare Changes for 2018-2019
The May meetings will allow us an opportunity to share any plan changes for the 2018-19 year. The TRS Board of Trustees will finalize most of these changes at its April meeting.

Next Steps
We will be communicating the BA meeting schedule soon so please be ready to RSVP so you can secure your spot at these very important sessions.

Updates on the June 1, 2018 move to bswift will be posted to the BA website in addition to the emails you receive. To stay in the know, please check the BA website regularly. The login username is *trsactivecare* and the password is *banews*.

For current MESA users, we will contact you directly to make sure you are ready for the transition. For TPA users, we are working directly with your TPA to make sure your files are uninterrupted.

If you are moving to a new TPA this year you must notify Aetna by April 1, 2018 for a June 1, 2018 transition or for a July 1, 2018 transition you must notify by May 1, 2018.

If you have questions please contact your BA Advocate at 877-767-5254, and we will be happy to assist.