THEbenefitsHUB

Release Notes

5.5.9
December 2018

We are pleased to announce **THEbenefitsHUB** 5.5.9 system update. With this update, you'll find improvements to several key functions of the system. We encourage you to continue providing us with your experiences as we improve our services.

NEW FEATURES

- Locked Ages
- Enrollment Preparation Page
- Unum ESOI
- Policy Number Import

Locked Ages

THEbenefitsHUB now has the ability to manage locked ages elections. All configurations are maintained behind the scenes to keep things simple for you and your group! Here are the tools that were impacted, and please contact your broker to find out if you are eligible to have this new feature.

Figure 1.1

Figure 1.2

Figure 1.3

Enrollment Preparation Page

THEbenefitsHUB has introduced a new benefits tool available to all groups, the Enrollment Preparation Page! Now for any employee hired during Open Enrollment, **THEbenefitsHUB** has the ability to continue the employees benefits to the new plan year with this addition. New Hires will be able to enter their elections and complete their enrollment, while the system will continue their coverage! Please keep in mind that this is a pilot program and there is an implementation period for this feature, so make sure you have enough time before your Open Enrollment.

Figure 2.1

UNUM ESOI

As **THEbenefitsHUB** continues to cater to more of your online needs, we continue to integrate with more carriers. We are now integrated with UNUM EOI services! This new feature allows employees to enter their elections for Life and Long Term Disability Plans. **THEbenefitsHUB** will then sync with Open Enrollment elections, it allows the benefits that were able to be prepared as well as showcasing the benefits that they will need to review during their Open Enrollment walk-through.

Figure 3.1

Figure 3.2

Figure 3.3

Policy Number Import

Now Benefits Technology has the ability to import payroll policy number changes.

Your Account Representative will run a report of the current configuration, and send it over to allow any revisions to be made. All that is left for Benefits Technology to do is import it back into **THEbenefitsHUB**! This will decrease the turnaround time for implementing policy number updates.

UPDATED FEATURES & BUG FIXES

- Contact Us Fields
- Account Assignment Updates
- Company Accessibility
- Bug Fixes

Figure 5.1

Contact Us Emails

We have added an alert and acknowledgement to notify users that the Contact Us emails are not secure.

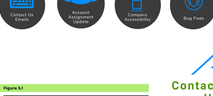
The **THEbenefitsHUB** and the Employee Benefit Portal are not confidential. Users receives validation message if disclaimer checkbox is not selected with submitting email that reads "Please read and accept the disclaimer regarding confidential information."

Figure 7.2

Account Assignments

We have added additional roles to Account Assignments, both for our brokers and for your Benefits Technology team.

Figure 7.3



You can find your company's Account Assignments by navigating to Administration Dashboard, Company, and then Company Summary.

Company Accessibility

Through the process of creating a company or during re-enrollment, the need arises where Benefits Technology needs to limit the amount of access available to clients. We have added a setting to control company access by user type. The Company Accessibility options are: BT Users & Test Employees, Brokers, Company Administrators and Employees.

Companies that are manually added in THE**benefitsHUB** will be configured to allow all user types. Whenever the setting is changed, a history record will be created for the company's file.

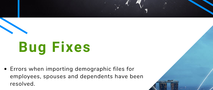
Bug Fixes

We always want to make sure that THEbenefitsHUB is running smoothly for you. Here are some bug fixes that have been released.

Bug Fixes

- Errors when importing demographic files for employees, spouses and dependents have been resolved.

For any questions regarding these changes, please contact your Account Representative or Implementer with THEbenefitsHUB.



Our team at MGM Benefits Technology continues to improve your experience within THE**benefitsHUB**, utilizing your responses for possible improvements in the future. We are committed to handling the benefits of your employees with the easiest and most cost-effective approach. Your feedback always greatly appreciated and extremely critical in our improvements to THE**benefitsHUB**.