

THEbenefitsHUB

# Release Notes

5.6.0  
February 2019

We are pleased to announce **THEbenefitsHUB** 5.6.0 system update. With this update, you'll find improvements to several key functions of the system. We encourage you to continue providing us with your experiences as we improve our services.

## NEW FEATURES



OneAmerica  
Disability  
ESOL Integration

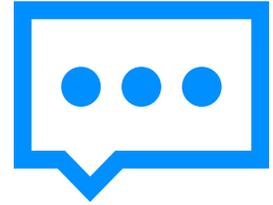


501  
Beneficiaries  
Export



Broker  
Grouping  
Report

# OneAmerica ESOI Integration



THEbenefitsHUB has now integrated the OneAmerica Disability ESOI into their system. This integration will accommodate elections in both LTD and STD or Lump Sum and STD.

Both disability and life ESOI in the same company will be integrated as well.

## Figure 1.1

SYSTEM MENU > SELECT COMPANY > COMPANY MENU > EVIDENCE OF INSURABILITY

COMPANY ▶ Test - OneAmerica2 [3652] Company Types Test Primary Agency: No active Primary Agency selected in Nexus. Coop Memberships: None (Stand Alone) Employees: 1 Enrollment Status: Open View Tags Select Employee

### EMPLOYEE ADMINISTRATION

#### Evidence of Insurability

Below is a list of individuals who have exceeded the maximum approved coverage for the plan they have elected. Please provide the date that evidence of insurability documents were received from an individual, the date that coverage becomes effective, and the coverage amount that was approved.

To deny any pending coverage, enter the approved amount, check the corresponding denial checkbox and provide denial reason if applicable.

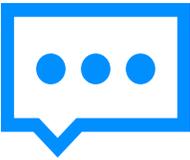
To send email reminders for employees to submit Evidence of Insurability forms, [click here](#).

Show plan type

Date Received	Date Effective	Employee Name	Plan Type	Covered Member	Effective Date	Current Coverage	Elected Coverage	EOI Integration Status	Approved Coverage	Deny Unapproved Coverage/Reason
<input type="text"/>	<input type="text"/>	BALL, WENDY	Employee Life	self	3/2/2018	\$100,000.00	\$200,000.00		<input type="text"/>	<input type="checkbox"/> <input type="text"/>
<input type="text"/>	<input type="text"/>	WHEELER, A000016846	Employee Life	self	9/1/2017	\$0.00	\$280,000.00		<input type="text"/>	<input type="checkbox"/> <input type="text"/>

2 returned evidence of insurability records





The set up in **THEbenefitsHUB** will mirror that of Life benefits. We are splitting out OneAmerica Disability into its own ESOI, therefore making the currently used ESOI for voluntary life only.

**Figure 1.2**

## EVIDENCE OF INSURABILITY

Welcome to your Evidence of Insurability Launch page. This is the starting point for accessing all of the documentation you need to complete your benefit election walkthrough. If you decide to save your progress and continue at a later time, you will be returned to this page.

Listed below are the benefits requiring additional information, separated by insurer. Any election(s) requiring additional information from you has an action item for you in the "Action" column. Instructions for each insurer may vary, so please read all directions carefully.

### Electronic Evidence of Insurability

#### OneAmerica Life

Thank you for choosing OneAmerica for your benefit needs! Below is the list of OneAmerica benefits you have elected. Elections exceeding the Guarantee Issue amount require a Statement of Insurability before approval is granted. Please click the "Begin SOI" button to proceed. To continue a saved SOI session, click the "Finalize SOI" button.

Once you have completed the underwriting process, pended amounts will be reflected in the sections below with their current statuses. Approved amounts will be reflected on your Consolidated Enrollment Form.

Covered Member	Benefit	Effective Date	Elected Coverage	Approved Coverage	Status	Last Action Date	Action
Hubster, Benny [Self]	Voluntary Life - Employee	09/01/2019	\$70,000	\$0	Incomplete	02/18/2019	<a href="#">Begin SOI</a>

### Electronic Evidence of Insurability

#### OneAmerica Disability

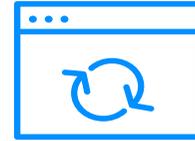
Thank you for choosing OneAmerica for your benefit needs! Below is the list of OneAmerica benefits you have elected. Elections exceeding the Guarantee Issue amount require a Statement of Insurability before approval is granted. Please click the "Begin SOI" button to proceed. To continue a saved SOI session, click the "Finalize SOI" button.

Once you have completed the underwriting process, pended amounts will be reflected in the sections below with their current statuses. Approved amounts will be reflected on your Consolidated Enrollment Form.

Covered Member	Benefit	Effective Date	Elected Coverage	Approved Coverage	Status	Last Action Date	Action
Hubster, Benny [Self]	Short Term Disability	09/01/2019	\$461.54	\$0	Incomplete	02/18/2019	<a href="#">Begin SOI</a>
Hubster, Benny [Self]	Long Term Disability	09/01/2019	\$800	\$0	Incomplete	02/18/2019	

# OneAmerica ESOI Integration

# 501 Beneficiary Export



**THEbenefitsHUB** now has the ability to export beneficiary information through the 501 export! Allowing **THEbenefitsHUB**'s reporting and re-importing to happen faster and more efficiently.



## Broker Grouping Export

**THEbenefitsHUB** users will now be able to report at the system level the companies associated to users within Broker Groupings. If broker users would like a report provided, reach out to your client services representative.

The report will show the following information within each grouping:

- Username
- First Name
- Last Name
- Broker Grouping Name
- Associated Company
- Company Status



# UPDATED FEATURES & BUG FIXES



EDI File Viewer  
Updates



OneAmerica  
ESOI Denial  
Update



Broker  
Grouping  
Filters



Webinar and  
Training Guide  
Management



Bug Fixes

# EDI File Viewer Updates

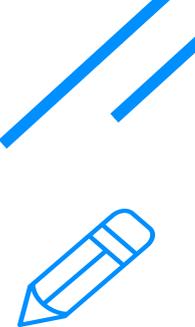
All users that have access to the event details page will be able to download an export file. In the event that an export has multiple companies associated to it, only users with EDI permissions can download the file.

Figure 5.2

The screenshot shows the HUB UNIVERSITY EDI File Viewer interface. At the top left is the HUB UNIVERSITY logo. The top right corner displays the date 'Today is February 19, 2019', the server 'portal.thebenefitshub.com', and the user 'Logged in: Company Administrator alice.admin'. Below the logo is a navigation breadcrumb: 'ADMINISTRATION MENU > EDI VIEWER > SCHEDULED EVENT DETAILS'. On the right side of this bar are 'HELP' and 'LOGOUT' links. The main content area is titled 'AHP MEDICAL 2018-2019' with a calendar icon showing '15'. Below the title is a 'File History' section with a date range selector set to 'October 1, 2018' to 'December 28, 2019' and a 'Search' button. The main part of the page is a table with 8 columns: Filename, Filesize, Export Type, File Type, Contains, Executed By, Date Executed, and Delivery Status. The table lists 12 export files with their respective details. At the bottom left is a 'Back' button.

Filename	Filesize	Export Type	File Type	Contains	Executed By	Date Executed	Delivery Status
PlanEnrollment_6707_2019-02-15-01-01-05-30.txt	2129	Production	Full File	Live	Scheduler	02/15/2019 01:05:30	Results: 02/15/2019 01:15:31
PlanEnrollment_6707_2019-02-01-01-01-14.txt	2129	Production	Full File	Live	Scheduler	02/01/2019 01:14:14	Results: 02/01/2019 01:19:07
PlanEnrollment_6707_2019-01-18-01-04-38.txt	626	Production	Full File	Live	Scheduler	01/18/2019 01:04:39	Results: 01/18/2019 01:12:33
PlanEnrollment_6707_2019-01-04-01-04-39.txt	626	Production	Full File	Live	Scheduler	01/04/2019 01:04:40	Results: 01/04/2019 01:11:43
PlanEnrollment_6707_2018-12-21-01-04-28.txt	44326	Production	Full File	Live	Scheduler	12/21/2018 01:04:29	Results: 12/21/2018 01:07:29
PlanEnrollment_6707_2018-12-07-16-19-18.txt	42322	Production	Full File	Live	Granger, Matthew [mgranger2_term]	12/07/2018 16:19:18	Results: 12/07/2018 16:30:33
PlanEnrollment_6707_2018-11-23-01-05-32.txt	41893	Production	Full File	Live	Scheduler	11/23/2018 01:05:33	Results: 11/23/2018 01:12:25
PlanEnrollment_6707_2018-11-09-01-04-55.txt	41516	Production	Full File	Live	Scheduler	11/09/2018 01:04:56	Results: 11/09/2018 01:14:46
PlanEnrollment_6707_2018-10-26-01-04-57.txt	41516	Production	Full File	Live	Scheduler	10/26/2018 01:04:58	Results: 10/26/2018 01:06:19
PlanEnrollment_6707_2018-10-12-14-50-31.txt	41516	Production	Full File	Live	Granger, Matthew [mgranger2_term]	10/12/2018 14:50:32	Results: 10/12/2018 14:54:46

# OneAmerica ESOI Denial Update



For this update, OneAmerica Life and Disability Evidence of Insurability (ESOI) has received updated wording that customers will see when viewing their ESOI.

**Figure 7.1**

## Coverage Summary

Originally Effective 09/01/2019

Covered Member	Benefit	Elected Coverage	Approved Coverage	Pended Coverage	Denied Coverage	Effective Date
Test, Employee [Self]	Voluntary Life	\$500,000			\$500,000	Denied*

\*Based on information provided on the EOI form, we are unable to approve your request for additional coverage at this time. Please remember that this decision has no impact on your current coverage (if any) or coverage provided to you on a Guarantee Issue basis, as stated in your insurance certificate. Your employer will be notified of this decision, and you will receive a letter by US Mail that explains the specific reason for our decision to decline your request.

Print Continue

To have a link of this page emailed to you, please select an email address: You have no email addresses on file.

# Broker Grouping Filters

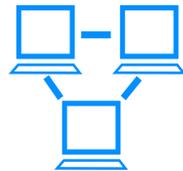


This update for Broker Grouping will allow **THEbenefitsHUB** to become more accurate and fast moving on our side.

# Webinar & Training Guide Management

This update will allow management of the Training Guide within **THEbenefitsHUB**.

The Learning and Performance team will now have the ability to edit the page, for example: adding new videos or documents. This new ability will allow them to make the Training Guide easier to navigate and utilize.





mashroom

# Bug Fixes

We always want to make sure that **THEbenefitsHUB** is running smoothly for you. Here are some bug fixes that have been released.



# Bug Fixes

- Updated dependent member order on the Enrollment Preparation Page to match the CEF.
- Plan Year Clone Tool - Error Message
- Data Roller Bug - not respecting Require Address Eligibility
- 5 Star ESOL - Plan Association Error
- Fixed the stacking policy display total coverage/premium to display as expected.
- Button to launch integration has been fixed to show finalized SOI when necessary.
- 510 / 520 fixes
- ESOL will now be able to handle coverage amounts that are not whole dollar amounts.



