allsynx℠

THE*benefits*HUB (5.6.2) Release

Version 1

New Features

Google Analytics

- This feature will track site traffic information and will be sent straight to our development team. We have added this plugin to our systems, so we can use the results to make better decisions about future enhancements on **THE**_benefits_**HUB.**

Updated Features

Additional Disability Plan Shells

- We have made enhancements to **THE**_benefits_**HUB**, that will allow **allsynx** to make additional disability plans as needed.

Beneficiary Page Enhancement

- Like with everything in **THE**_benefits_**HUB**, we work off your feedback. The following enhancements made to our beneficiary page are in answer to that feedback.

- When an employee first arrives at the page during their walk-through, if they do not have any beneficiaries currently entered in the system, they will be taken straight to the add beneficiary screen to add one. This addition is an example of **THE**_benefits_**HUB** going above and beyond to save your employees unnecessary work!

- New wording has been added to the page to walk the user through step one and step two of electing beneficiaries. Special formats have been applied so that boxes will move with you as you move. If you can't have it open on your full screen you don't have to worry, it will fit to what you have!

BENEFICIARY INFORMATION

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Beneficiary Video

A beneficiary is the natural person or legal entity you name in a life insurance policy to receive the insurance benefit. A "primary beneficiary" is the person or persons first in line to receive the life insurance proceeds when you die. A "contingent beneficiary" is only entitled to receive your insurance benefits if the primary beneficiary is deceased.

If you have elected into dependent coverage, then, as the primary policy holder, you will automatically be the primary beneficiary of the policy (this includes, but is not limited to, spouse, child(ren), dependent Life and AD&D policies) .
If you name more than one primary or contingent beneficiary the distribution of benefits between parties must equal 100%. It is important to review your beneficiary designations on a regular basis.

- The step two page has received the most updates from this enhancement, we have updated the election fields to auto calculate your percentages when you are dispersing among dependents. No longer will you have to wait until you click 'sign and continue' to realize you may have miscalculated - another instance of how **THE**benefits**HUB** saves you time!

Basic Life [optional]

Beneficiary Name	Primary % ⓘ	Contingent % ⓘ
HUBster, Taylor [Spouse]	10	0
HUBster, Brandi [Child]	75	0
HUBster, Trent [Child]	0	50
Total	85 %	50 %

◯ Primary % total must equal 0 or 100
◯ Contingent % total must equal 0 or 100 (must be 0 if Primary % is 0)
● Each entry must be between 0 and 100
● A beneficiary is not both Primary and Contingent for the same benefit

- The help doesn't stop there! Below each one of the benefit tables, there will be five validation points that will adjust from grey to green to mark **THE**benefits**HUB**'s approval of your actions. The points must all be green before you will be allowed to save your selections.

Basic Life [optional]

Beneficiary Name	Primary % ⓘ	Contingent % ⓘ
HUBster, Taylor [Spouse]	0	50
HUBster, Brandi [Child]	100	0
HUBster, Trent [Child]	0	50
Total	100 %	100 %

● Primary % total must equal 0 or 100
● Contingent % total must equal 0 or 100 (must be 0 if Primary % is 0)
● Each entry must be between 0 and 100
● A beneficiary is not both Primary and Contingent for the same benefit

- Previous to this enhancement, if a beneficiary was ineligible to be designated, their name would still populate but their fields would be greyed out and not allow edits. With our current changes, the name will no longer appear at all on this page when the dependent is ineligible. On the same page, benefits will only display if they are currently active for that employee.

- For more information about how to utilize the updates in your company's enrollment, check out our Training Tutorial: Beneficiary, saved under Benefit Plan Information.

Employee Survey Enhancement

- We have added a new satisfaction survey to the enrollment process for all companies. This survey will be accessible on the Consolidated Enrollment Form by clicking on the link at the top of the page or selecting the Main Menu button at the bottom. The wording and configuration on this action is not open to editing, due to our wish to get equal participation and responses from all groups. **THE**benefits**HUB**, take these responses very seriously, using them to make further updates and enhancements to our system and the way we work with you.

THE*xpress*HUB SIC Code Eligibility Imports

- We have now gained the ability to import SIC Code lists for Exchange Eligibility. This addition will allow for faster configuration of plans for exchanges on **THE*xpress*HUB**. These imports will be updated in mass due to this enhancement, instead of the previous work of selecting them one at a time.

THE*benefits*HUB Knowledge Base

- A redesign has been done to the knowledge base page within **THE*benefits*HUB**. This work will greatly benefit the ease and utilization of the field for both **allsynx** and our clients. Keep an eye out for more updates and information coming out in the near future.

Bug Fixes

Benefit Summary Update

- The system has been updated to will now longer prevent SIC Codes and State eligibility from showing up for groups that did not have exchange settings.
- The Stacking Policy question has been fixed to correctly reflect the benefit settings on the Benefit Summary page.

Stacking Policies Guaranteed Issue

- New Hires walking through Open Enrollment will now be able to waive current year coverage without having their future year guaranteed issue resetting.

Enrollment Preparations Page

- An issue has been resolved with enrollment preparations for New Hires walking through prior to Open Enrollment but after future year plans had been released. The employee will no longer see the Enrollment Preparation page twice in their walk-through, refraining from having any incorrect elections or dates displaying.
- Stacking policies for New Hires prior to Open Enrollment should now function as intended.

Stacking Policies Employee with Prior Coverage

- Coverage that was previously not being properly approved will now function as expected for those employees who have an existing stacking policy.

Stacking Policies Multiple Children Issue

- Employees with multiple children were experiencing an issue where when they elect for only one of their children, they would not show up under the elections. Due to updates, the elections will function correctly, allowing the child to show under the election.

THE*xpress*HUB Demographics

- When inputting the company information in Phase One, having a comma in an email address will populate a discrepancy instead of only kicking you back to the system menu page.
- Due to these updates, users of THE*xpress*HUB will have the ability to download the template of demographics, add in information, and have it work when re-uploaded into the system.

THE*xpress*HUB Volume Life Increment

- The increment fields in THE*xpress*HUB will now pull from the corresponding field in the exchange, rather than the rounding rules increment.

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Benefits enrollment done right.

At **allsynx**, we're pushing ourselves to become the best Benefit Administration solution for both brokers and group administrators. With more than 13 years of experience, we have partnered with carriers and brokers to help innovate and simplify the heavy-lifting that goes on behind the scenes in the world of employee benefits.

Connect with us! Find us by using our handle, @allsynx.

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