



# THE *benefits* HUB 5.6.4 Release

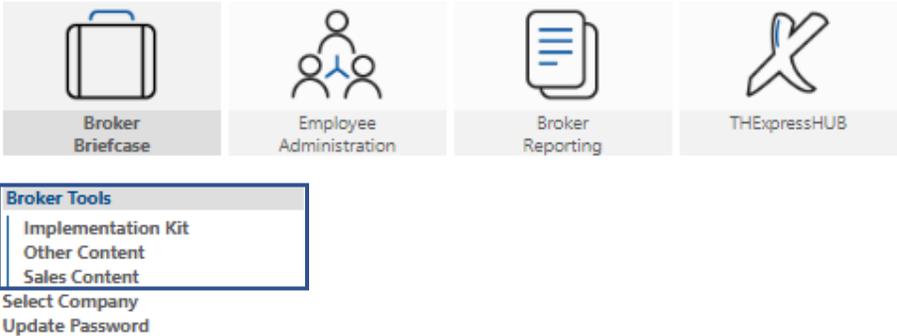
Version 1

# New Features

## Broker Briefcase - Additional Categories

- The Broker Briefcase is now improved and better than ever. Three sections of documentation and training documents have been added in a new sub link “Broker Tools”, as shown in the screenshot below.

### SYSTEM ADMINISTRATION MENU



- The sections include: Implementation Kit, Other Content and Sales Content. Inside the Implementation Kit, documentation can be found covering the implementation phases of **THEbenefitsHUB** and some tips and tricks on how to make the enrollment season as easy as possible. The Sales Content header holds the content that our Sales Representatives are currently using to market our site.
- Want to learn more about how you can best utilize this addition to **THEbenefitsHUB**? Follow **LEARNSynx**'s social media ([Facebook](#), [Twitter](#), [Instagram](#)) to gain access to tips and tricks!

## 5Star Group EOI Integration

- We have added 5Star's new group Family Protection Plan product to **THEbenefitsHUB**. To go along with this addition, we are adding a new 5Star Group EOI Integration. The previous integration will be renamed “5Star Individual EOI Integration” for differentiation between the two products.
- This change is being handled by **allsynx**, Administrators and Brokers do not have to do anything following this release.

## Manage Product Wording

- A new ability has been added that will allow product-level wording to be added to companies in **THEbenefitsHUB**.

- Managed by **THEbenefitsHUB**, the carrier wording will be viewable as the employee goes through their walk-through and will be influential to administrators in their use of the system.
- In addition to the carrier wording, new additions have been made to broker and group wording. To aid in using the formatting options documentation will be embedded into **THEbenefitsHUB** to explain it.
- This feature is going to be rolled out in pieces and we will be announcing how to utilize different features, like the Manage Product Wording link, in the future.
- Want to learn more about how you can best utilize this addition to **THEbenefitsHUB**? Follow **LEARNsynx**'s social media ([Facebook](#), [Twitter](#), [Instagram](#)) to gain access to tips and tricks!

## Updated Features

### 5Star EOI Status IMNS Report Update

- Your IMNS Dashboard now accommodates the 5Star Individual EOI Integration and 5Star New Group Policy ESOI. At the click of a button, you can see reporting on both individual and new group policies.

### Migrating Release Notes to Knowledge Base

- The design of the stored release notes in **THEbenefitsHUB** has been updated to mirror the Training Guide. The notes will be organized by the year released with the title reflecting the exact month and day of that year.

#### RELEASE NOTES

2019

##### 5.6.3 Release Notes 09/20/2019

Check out updates from this release.



##### 5.6.2 Release Notes 06/28/2019

Check out updates from this release.



##### 5.6.1 Release Notes 04/12/2019

Check out updates from this release.



##### 5.6.0 Release Notes 02/21/2019

Check out updates from this release.



### Forms Library Documentation Validation

- Additional validation has been added to **THEbenefitsHUB**, that will be useful when utilizing the Broker/Group wording formatting options.

## SOC 1 Type ii Compliance

- The logo located at the bottom right of **THEbenefitsHUB** has been updated to apply with SOC 1 compliance. Our security is still top notch, with a new and improved logo to match!



## Bug Fixes

### OneAmerica ESOI – Children Showing in Print Forms Section

- Resolved issues where pending child elections would continue to appear in the Print Forms section on the EOI page.

### OneAmerica ESOI – Incomplete Spouse

- The Finalize ESOI button will now disappear after all coverage questions have been answered for approval.

### Password Reset Tool

- The tool has been updated to correctly update the login status for LDAP employees.

### Plan Year Clone Tool

- Fixed the tool so that it will clone the coverage option list before the plans are cloned.

### Show Current Coverage Walk-through

- Resolved the issue so the current coverage settings at the company levels and the benefit levels will allow the employees to complete their walk-through.

### Stacking Policies – Max Total Child Coverage

- Resolved the stacking policies issue where the maximum coverage for each child was treated as the maximum coverage for all children.



## Benefits enrollment done right.

At **allsynx**, we're pushing ourselves to become the best Benefit Administration solution for both brokers and group administrators. With more than 13 years of experience, we have partnered with carriers and brokers to help innovate and simplify the heavy-lifting that goes on behind the scenes in the world of employee benefits.

Connect with us! Find us by using our handle, @allsynx.

