



# THEbenefitsHUB 5.6.7

## Release Notes

Version 1

# Updated Features

## Enrollment Prep Page Updates

Navigating through enrollments just got a little easier! Changes have been made to the instructions on the Enrollment Preparation Page to add clarity and reflect some important updates. The button wording was also adjusted to indicate 'Continue Enrollment' or 'Begin Enrollment', depending on where the employee is in their walk-through.

### Current Employees

MY BENEFITS ENROLLMENT      HELP    LOGOUT

### ENROLLMENT PREPARATION PAGE

THEbenefitsHUB has completed preparations for your open enrollment.

 **Please Note:** what is displayed below may not be a full account of all your current elections or benefits offered. At the end of your open enrollment walkthrough, all elected benefits will display on the Consolidated Enrollment Form. Your enrollment isn't complete until you see the green checkmark (✓).

Please click Begin Enrollment below.

 **Benefits We Prepared - 09/01/2020 Benefit Elections**

Benefit Plan	Coverage	Monthly Cost
Voluntary Term Life with AD&D - Employee Effective on 09/01/2020 Provided by: Benefits Forever Policy Number: - Cost is deducted on a post-tax basis	\$180,000.00	\$43.56

**Begin Enrollment**

### New Hires

MY NEW HIRE BENEFITS ENROLLMENT      HELP    LOGOUT

### ENROLLMENT PREPARATION PAGE

THEbenefitsHUB has completed preparations for your upcoming open enrollment.

 **Please Note:** what is displayed below may not be a full account of all your current elections or benefits offered. Please return during open enrollment to verify all of your elections and benefits offered.

Please click Continue Enrollment below.

 **Benefits We Prepared - 09/01/2020 Benefit Elections**

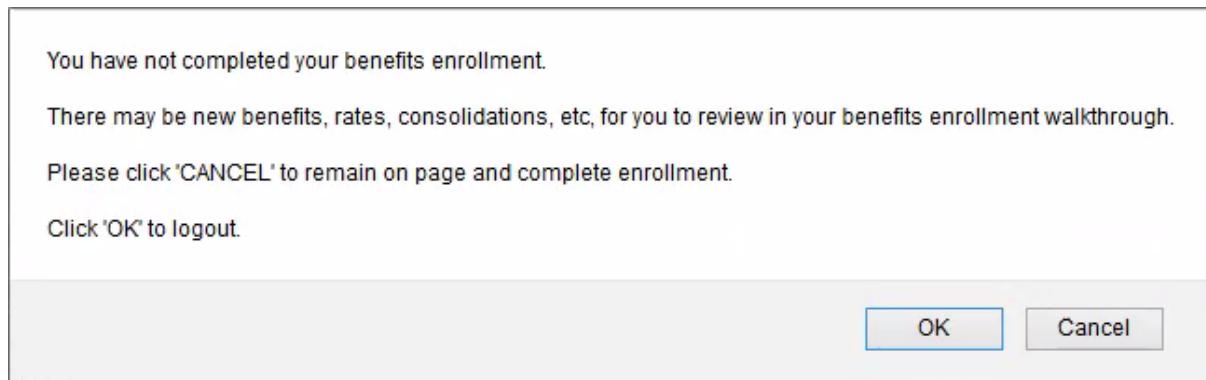
Benefit Plan	Coverage	Monthly Cost
Voluntary Term Life with AD&D - Employee Effective on 09/01/2020 Provided by: Benefits Forever Policy Number: - Cost is deducted on a post-tax basis	\$180,000.00	\$43.56

**Continue Enrollment**

In addition, the Enrollment Preparation Page has been updated to no longer overwrite waives the employee originally made if they restart their enrollment.

### **Enrollment Walk-through Pop-up**

If an employee tries to log out of **THEbenefitsHUB** before completing their enrollment walk-through, they will now receive a pop-up warning them they have not completed their benefit enrollment. The pop-up provides the option to continue with their walk-through instead of logging out.



### **Manage Payroll Codes**

We've made updates to the Manage Payroll Codes page for companies that use custom payroll files. During this release, all companies in **THEbenefitsHUB** were updated to reflect the correct access to the Manage Payroll Codes feature based on the group's use of payroll codes. If your company does not currently have any exports that use payroll codes, you will continue to be able to see this feature. Feel free to reach out to your Account Representative with any questions.

### **Data Roller Updates**

Re-enrollment just got a little bit sweeter! The Data Roller has been updated to greatly improve the accuracy of elections that can be rolled forward.

### **System Email Wording Updates**

All system emails sent from **THEbenefitsHUB** have been updated to reflect **allsynx** branding and contact information.

## **THE**express**HUB Updates**

The Company Acquire Date and Benefit Start Date will now be used as the creation date for companies, to allow for more accurate reporting.

We're all set for the new 2020 W4 forms along with the allowances and holdings that come with the 2020 W4! The Federal Filing Status and Number of Exemptions have been added to **THE**express**HUB** demographics imports as optional fields. In the import, 'Use Residential as Mailing' will be flagged as default for all employees.

## **Bug Fixes**

An issue has been resolved where renaming Co-op products on the client website didn't carry over to the enrollment page tabs in **THE**benefits**HUB**.

The enrollment page quick links have been adjusted to open a new tab in your browser instead of taking you outside of **THE**benefits**HUB**.



Benefits enrollment done right.

At **allsynx**, we're pushing ourselves to become the best Benefit Administration solution for both brokers and group administrators. With more than 13 years of experience, we have partnered with carriers and brokers to help innovate and simplify the heavy-lifting that goes on behind the scenes in the world of employee benefits.

Connect with us! Find us by using our handle, @allsynx.

